



Privacy Statement

Pagter Innovations B.V., located at Vaartveld 14, 4704 SE Roosendaal, is responsible for the processing of personal data as indicated in this privacy statement.

Contact details:

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4704 SE Roosendaal
+ 31 (0) 165 395500
www.pagter.com

Conny Buckens is the privacy expert at Pagter Innovations B.V. She can be contacted at conny@pagter.com.

Personal data that we process

Pagter Innovations B.V. processes personal data about you because you use our services and/or because you have provided us with this information.

Below is an overview of the personal data we process:

- First name and surname
- Address details
- Telephone number
- Email address

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us through conny@pagter.com, and we will delete this information.

For what purpose and on what basis do we process personal data if your private address is the same as your business address:

Pagter Innovations B.V. processes your personal data for the following purposes:

- To be able to call or email you if necessary to provide our services
- For delivering goods and services to you

Automated decision-making

Pagter Innovations B.V. does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without the intervention of a person (for example an employee of Pagter Innovations B.V.).

How long do we store personal data

Pagter Innovations B.V. will not retain your personal data for any longer than strictly necessary to achieve the purposes for which it was collected. We use the following retention periods for the following (categories) of personal data:

- Personal and address details: maximum 5 years, excluding persons/businesses that purchase a service from us. For these persons/businesses the retention period is indefinite.



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Sharing personal data with third parties

Pagter Innovations B.V. does not sell your data to third parties and will only provide it to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data at our behest, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Pagter Innovations B.V. remains responsible for this processing.

Cookies, or similar technologies, that we use

Pagter Innovations B.V. uses only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. We use Google Analytics with a retention period of 7 years. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

Access, rectify, or erase data

You have the right to access, rectify or erase your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Pagter Innovations B.V. and you have the right to data portability. This means that you may submit a request to us to send any personal information we have of you in a computer file to you or to another organisation specified by you.

You can send a request for access, correction, erasure, or data transfer of your personal data, a request for withdrawal of your consent, or an objection to the processing of your personal data to conny@pagter.com.

To ensure that the request for access was made by you yourself, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Social Security Number ('Burgerservicenummer'; BSN). This is for the protection of your privacy. We will respond to your request as quickly as possible, but at the latest within four weeks.

Pagter Innovations B.V. also wants to point out that you have the option to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. This can be done through the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Pagter Innovations B.V. takes the protection of your data seriously and applies appropriate measures to counter misuse, loss, unauthorised access, unwanted disclosure and unlawful modification. If you have reason to believe that your data is not properly protected or there are signs of misuse, then get in touch with our customer service or via conny@pagter.com.